

LIMITED WARRANTY ON BRIZO® FAUCETS

PARTS AND FINISH

All parts (other than electronic parts, air switch power modules, batteries, and parts not supplied by Brizo Kitchen and Bath Company) and finishes of Brizo® faucets purchased from authorized Brizo sellers are warranted to the original consumer purchaser to be free from defects in material and workmanship for as long as the original consumer purchaser owns the home in which the faucet was first installed. For commercial purchasers, (a) the warranty period is ten (10) years for multi-family residential applications and (b) five (5) years for all other commercial uses, in each case from the date of purchase. For purposes of this warranty, the term "multi-family residential application" refers to the purchase of the faucet from an authorized Brizo seller by a purchaser who owns but does not live in the residential dwelling in which the faucet is initially installed, such as in a rented or leased single unit or multi-unit detached home (duplex or townhome), or a condominium, apartment building or community living center. The following installations are not considered multi-family residential applications, are excluded from the 10-year warranty, and are subject to the 5-year warranty: industrial, institutional or other business premises, such as a dormitory, hospitality premises (hotel, motel, or extended stay location), airport, educational facility, long- or short-term healthcare facility (hospital, rehabilitation center, nursing, assisted or staged-care living unit), public space or common area.

ELECTRONIC PARTS AND BATTERIES (IF APPLICABLE)

Electronic parts (other than air switch power modules and batteries), if any, in Brizo® faucets purchased from authorized Brizo sellers are warranted to the original consumer purchaser to be free from defects in material and workmanship for five (5) years from the date of purchase or, for commercial users, for one (1) year from the date of purchase. No warranty is provided on batteries.

The electronic power module of Brizo® air switches purchased from authorized Brizo sellers is warranted to the original consumer purchaser to be free from defects in material and workmanship for two (2) years from the date of purchase or, for commercial users, for one (1) year from the date of purchase.

WHAT WE WILL DO

Brizo Kitchen & Bath Company will repair or replace, free of charge, during the applicable warranty period (as described above), any part or finish that proves defective in material and/or workmanship under normal installation, use, and service. Brizo Kitchen & Bath Company may, in its sole discretion, use new, refurbished or recertified parts or products for such repair or replacement. If repair or replacement is not practical, Brizo Kitchen & Bath Company may elect to refund the purchase price in exchange for the return of the product. **These are your exclusive remedies.**

WHAT IS NOT COVERED

Because Brizo Kitchen and Bath Company is unable to control the quality of Brizo products sold by unauthorized sellers, unless otherwise prohibited by law, this warranty does not cover Brizo products purchased from unauthorized sellers (visit Brizo.com to see a list of our Authorized Online Resellers).

Any labor charges incurred by the purchaser to repair, replace, install or remove this product are not covered by this warranty. Brizo Kitchen & Bath Company shall not be liable for any damage to the product resulting from reasonable wear and tear, outdoor use, misuse (including use of the product for an unintended application), freezing water, abuse, neglect, or improper or incorrectly performed assembly, installation, maintenance or repair, including failure to follow the applicable care and cleaning instructions. Customized components purchased by the consumer or commercial user and installed into a Brizo product, and any damage resulting from removal or improper installation of such components, are not covered by this warranty.

Brizo Kitchen & Bath Company recommends using a professional plumber for all installation and repair of faucets. We also recommend that you use only genuine Brizo® replacement parts.

A warranty claim may be made, and replacement parts may be obtained by calling **1-877-345-BRIZO (2749)** or by contacting us by mail or online as follows (please include your model number and date of purchase):

In the United States:

Brizo Kitchen & Bath Company

55 E. 111th Street

Indianapolis, IN 46280

Attention: Warranty Service

<https://www.brizo.com/customer-support/contact-us>

In Canada:

Masco Canada Limited, Plumbing Group

Technical Service Centre

350 South Edgeware Road

St. Thomas, Ontario, Canada N5P 4L1

<https://www.brizofaucet.ca/customer-support/contact-us>

Proof of purchase (original sales receipt) from the original purchaser must be made available to Brizo Kitchen & Bath Company for all warranty claims unless the purchaser has registered the product with Brizo Kitchen & Bath Company. This warranty applies only to Brizo® faucets installed in the United States of America, Canada and Mexico.

LIMITATION ON DURATION OF IMPLIED WARRANTIES.

Please note that some states/provinces (including Quebec) do not allow limitations on how long an implied warranty lasts, so the below limitations may not apply to you. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, ANY IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED TO THE STATUTORY PERIOD OR THE DURATION OF THIS WARRANTY, WHICHEVER IS SHORTER.

LIMITATION OF SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Please note that some states/provinces (including Quebec) do not allow the exclusion or limitation of special, incidental or consequential damages, so the below limitations and exclusions may not apply to you. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THIS WARRANTY DOES NOT COVER, AND BRIZO KITCHEN & BATH COMPANY SHALL NOT BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING



IMPLIED WARRANTY, BREACH OF CONTRACT, TORT, OR OTHERWISE. BRIZO KITCHEN & BATH COMPANY SHALL NOT BE LIABLE FOR ANY DAMAGE TO THE FAUCET RESULTING FROM REASONABLE WEAR AND TEAR, OUTDOOR USE, MISUSE (INCLUDING USE OF THE PRODUCT FOR AN UNINTENDED APPLICATION, FREEZING WATER, ABUSE, NEGLIGENCE OR IMPROPER OR INCORRECTLY PERFORMED ASSEMBLY, INSTALLATION, MAINTENANCE OR REPAIR, INCLUDING FAILURE TO FOLLOW THE APPLICABLE INSTALLATION, CARE AND CLEANING INSTRUCTIONS. Notice to residents of the State of New Jersey: The provisions of this warranty, including its limitations, are intended to apply to the fullest extent permitted by the laws of the State of New Jersey.

ADDITIONAL RIGHTS

This warranty gives you specific legal rights, and you may also have other rights which vary from state/province to state/province.

This is Brizo Kitchen & Bath Company's exclusive written warranty and the warranty is not transferable.

If you have any questions or concerns regarding our warranty, please contact us as provided above or visit our website at www.brizo.com.

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Customer Experience

CONTACT US

CUSTOMER SUPPORT



BRIZO®



WARRANTY & RETURNS

Design Resources

FOR PROFESSIONALS

LATEST RELEASES

DESIGN FILES

CATALOGS & BROCHURES

TECHNICAL DOCUMENTS

DESIGN GALLERY

Our Company

ABOUT

WHERE TO BUY

MEDIA ROOM

WORLD OF BRIZO

CAREERS



TERMS & CONDITIONS

PRIVACY STATEMENT

DO NOT SHARE MY PERSONAL INFORMATION

ACCESSIBILITY

TRANSPARENCY IN SUPPLY CHAINS ACT DISCLOSURE

