# Lifetime Limited Warranty

Strasser Woodenworks, Inc. warrants all Strasser Woodenworks brand products to be free of defects in workmanship, materials and finish failure for as long as you own the product. This warranty applies to the original purchaser only and original purchase verification will be needed.

Tape your receipt to the bottom of a drawer to ensure you can locate it if ever needed. This warranty is void if the product has been moved from its initial place of installation. For warranty questions or claims call 1-800-445-0494.

## What the Warranty Covers:

- Finish failure
- Hinge and drawer glide failure
- Material failure

This warranty does not cover products that have been improperly stored. It does not cover damage to a cabinet as a result of excessive moisture or water; damage to cabinets from transportation to dealer or jobsite; damage incurred at jobsite or during installation. It does not cover labor.

Strasser Woodenworks is always innovating and seeking new ways to improve our products. Therefore, some replacement parts may not be available or may differ from those originally supplied. If Strasser Woodenworks makes changes in design, specifications and materials as conditions require and improvements are developed, we are under no obligation to incorporate such changes in products previously manufactured. In no event shall manufacturer be liable to buyer for any incidental or consequential damages. Manufacturer's maximum liability shall be limited to replacement of the product. Labor associated with repair or replacement of the product is not covered by the warranty.

### Wood & Finish Variation

Wood is a beautiful natural material that adds warmth and variety to our homes. We are proud to use American hardwoods in the production of our cabinets. No two pieces of wood will be the same and that is the charm of this material. Coloring and grain patterns vary, even within boards from the same tree. In addition, wood changes color as it ages and with exposure to light.

In crafting our cabinets, several steps of hand finishing enhance and protect the underlying wood. Especially with stains (dark, cinnamon and chocolate cherry), there is variability and each door or drawer face is a bit different from every other. Variation in cabinets with hand applied finishes over natural wood is a characteristic and not a defect of our products.

Remember, too, that wood is still a "living" component and moves with moisture. Over time some hairline marks may appear in the finish, especially with pigmented (satin white, satin biscuit and satin black) finishes, over joints in faces where individual pieces are glued together. These will be seen on any cabinet from any manufacturer that uses natural wood. Be assured that we use only the best and most advanced finishes with the greatest elasticity to minimize joint marks.

#### **Stone Variation**

Like all natural materials, no two pieces of granite will be exactly alike. Granite vanity tops will have variations in color, patterns, mineral deposits, veining and directional trends. Our quartz tops are man-made products using natural stone (quartz) and will also vary in stone color, pattern, size, shape and shade. These variations are inherent and unique characteristics and are to be expected with these products. Displays, samples and literature images are intended to serve as general examples, not exact representations, of actual slabs used in the tops.

### Variation Acknowledgement

By ordering a cabinet or vanity top, the customer acknowledges the likelihood of color and wood grain variations and/or stone color, pattern, shape or shade variations; and that these variations are not within the control of the manufacturer nor considered defects under this warranty.