

WARRANTY

- 1. [Five-Year Limited Warranty](#)
 2. [One-Year Limited Warranty](#)
- 2. [One-Year Limited Warranty - Commercial/Multi-Unit Projects](#)

1. FIVE-YEAR LIMITED WARRANTY

*All KALLISTA® products carry the KALLISTA five-year limited warranty unless otherwise noted.**

KALLISTA products are warranted to be free of defects in material and workmanship for five years from date of installation.

If the faucet or fixture is used commercially, KALLISTA warrants the faucet or fixture to be free from defects in material and workmanship for one (1) year from the date the product is installed, under the KALLISTA standard one-year limited warranty.

KALLISTA will, at its election, repair, replace or make appropriate adjustment where KALLISTA inspection discloses any such defects occurring in normal usage within five (5) years after installation. KALLISTA is not responsible for removal or installation costs. Damages due to improper handling, installation or maintenance are not considered manufacturing defects and are not covered by this warranty. This warranty is valid for the original consumer purchase only.

To obtain warranty service, contact your KALLISTA Authorized Showroom.

Products must be maintained and cleaned in accordance with the care and cleaning instructions provided by KALLISTA. Improper care or cleaning, including damage from the use of abrasive chemicals, will void this warranty. Gloss reduction, scratching, staining and alkaline etching of finishes over time due to use, cleaning practices or water or atmospheric conditions, are not manufacturing defects but are indicative of normal wear and tear. Use of in-tank toilet cleaners will void the warranty.

IMPLIED WARRANTIES INCLUDING THAT OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE EXPRESSLY LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. KALLISTA AND/OR SELLER DISCLAIMS ANY LIABILITY FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES.

Some states/provinces do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of special, incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights. You may also have other rights which vary from state/province to state/province.

This is KALLISTA's exclusive written warranty.

* KALLISTA's Hampstead® and Stafford® vitreous products, stainless steel accessories, and wooden accessories carry a one-year Limited Warranty.

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2. ONE-YEAR LIMITED WARRANTY

KALLISTA HAMPSTEAD® AND STAFFORD® VITREOUS PRODUCTS, STAINLESS STEEL ACCESSORIES, WOODEN ACCESSORIES AND COMMERCIALY INSTALLED PRODUCTS CARRY A ONE-YEAR LIMITED WARRANTY.

KALLISTA's Hampstead and Stafford vitreous products are warranted to be free of defects in material and workmanship for one year from date of installation.

If the faucet or fixture is used commercially, KALLISTA warrants the faucet or fixture to be free from defects in material and workmanship for one (1) year from the date the product is installed, under the KALLISTA standard one-year limited warranty.

KALLISTA will, at its election, repair, replace or make appropriate adjustment where KALLISTA inspection discloses any such defects occurring in normal usage within one (1) year after installation. KALLISTA is not responsible for removal or installation costs. Use of in-tank toilet cleaners will void the warranty.

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3. ONE-YEAR LIMITED WARRANTY - COMMERCIAL/MULTI-UNIT PROJECTS

*ALL KALLISTA PRODUCTS CARRY THE KALLISTA ONE-YEAR LIMITED WARRANTY UNLESS OTHERWISE NOTED**

KALLISTA products are warranted to be free of defects in material and workmanship for one year from installation date.

KALLISTA will, at its election, repair, replace or make appropriate adjustment where KALLISTA inspection discloses any such defects occurring in normal usage within one year after installation. KALLISTA is not responsible for removal or installation costs. Damages due to improper handling, installation or maintenance are not considered manufacturing defects and are not covered by this warranty. This warranty is valid for the original consumer purchase only.

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Products must be maintained and cleaned in accordance with the care and cleaning instructions provided by KALLISTA. Improper care or cleaning, including damage from the use of abrasive chemicals, will void this warranty. Gloss reduction, scratching, staining and alkaline etching of finishes over time, due to use, cleaning practices or water or atmospheric conditions, are not manufacturing defects but are indicative of normal wear and tear. Use of in-tank toilet cleaners will void the warranty.

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