

KOHLER® Enameled Cast Iron Bath and Shower Base Lifetime Limited Warranty

Kohler Co. warrants the enameled cast iron component of baths and shower bases manufactured after November 19, 2015 to be free of defects in material and workmanship during normal residential use for as long as the original consumer purchaser owns his or her home. Kohler Co. further warrants that the enameled cast iron component of the product will not chip, crack or burn for as long as the original consumer purchaser owns his or her home. Gloss reduction, scratching, staining and alkaline etching of the finish over time due to use, cleaning practices or water or atmospheric conditions, are not manufacturing defects but are indicative of normal wear and tear. This warranty applies only to KOHLER Cast Iron baths and shower bases installed in the United States of America, Canada or Mexico (North America).

If the cast iron bath or shower base is used commercially or is installed outside of North America, Kohler Co. warrants that for ten (10) years from the date the product is installed the cast iron product will be free from defects in material and workmanship, and will not chip, crack or burn. All other terms of this warranty apply except for duration. All other components other than the enameled cast iron component carry Kohler Co.'s one-year limited warranty unless otherwise specified.

If a defect in material or workmanship is found in normal use during the applicable warranty period, Kohler Co. will, at its election, replace the defective cast iron component, or make other appropriate adjustment. Damage caused by misuse or abuse is not covered by this warranty. Improper care and cleaning will void the warranty. Proof of purchase (original sales receipt) must be provided to Kohler Co. with all warranty claims. Kohler Co. is not responsible for removal, installation, labor charges, or other incidental or consequential costs. In no event shall the liability of Kohler Co. exceed the purchase price of the cast iron bath or shower base.

If you believe that you have a warranty claim, contact Kohler Co., either through your Dealer, Plumbing Contractor, Home Center or E-tailer, or by writing: Kohler Co., Attn.: Customer Care Center, 444 Highland Drive, Kohler, WI 53044, USA. Please be sure to provide all pertinent information regarding your claim, including a complete description of the problem, the product, model number, color, finish, the date the product was purchased and from whom the product was purchased. Also include your original invoice. For other information, or to obtain the name and address of the service and repair facility nearest you, call 1-800-4-KOHLER (1-800-456-4537) from within the USA and Canada, and 001-800-456-4537 from within Mexico, or visit www.kohler.com within the USA, www.ca.kohler.com from within Canada, or www.mx.kohler.com in Mexico.

KOHLER CO. AND/OR SELLER ARE PROVIDING THIS WARRANTY IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. KOHLER CO. AND/OR SELLER DISCLAIMS ANY LIABILITY FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states/provinces do not allow limitations on the duration of an implied warranty or the exclusion or limitation of such damages, so these limitations and exclusions may not apply to you. This warranty gives the consumer specific legal rights. You may also have other rights that vary from state/province to state/province. This warranty is extended to the original consumer purchaser only, and excludes product damage due to installation error, or product abuse or product misuse, whether attributable to the consumer, a contractor, service company or other third party.



*KOHLER Cast Iron baths and shower bases installed in North America carry a Lifetime Limited Warranty for as long as the original consumer purchaser owns his or her home.

This is Kohler Co.'s exclusive written warranty.