

APTATIONS, INC. MIRRORS PRODUCT WARRANTY INFORMATION

Aptations, Inc. Mirrors are warranted free from defects in material and workmanship. All metal finishes and reflective materials are fully warranted for an industry leading three years.

This warranty does not cover damages resulting from accident after purchase, misuse, abuse, lack of reasonable care, loss of parts, or installation in showers. For lighted mirrors, this warranty does not cover the original light bulb beyond the “normal” lifetime of the bulb. Claims for damage occurring during shipment should be made to the freight carrier.

The life of the finish will be best cared for, especially in areas of high heat and moisture, by keeping all surfaces clean and dry. Cleaning should be done with a non-abrasive cleaner and soft polishing cloth.

See below for details about our Warranty Policy. To consider before submitting a return:

Any alteration to merchandise automatically voids your Aptations Warranty Policy.

Aptations, Inc. mirrors are warranted to be free of defects in material and workmanship for three (3) years. This warranty does not cover damages resulting from accident after purchase, misuse, abuse, lack of reasonable care, loss of parts or installation in showers. The life of the finish will be best cared for, especially in areas of high heat and moisture, by keeping all surfaces clean and dry. For lighted mirrors, this warranty does not cover the original light bulb beyond the “normal” lifetime for the bulb. The customer should be sure the problem is a manufacturer’s defect and covered by the warranty before accepting a mirror back from the 3rd party customer. To initiate a return or warranty claim, contact Aptations Customer Service for a Return Authorization (RA) number.

All claims related to the Warranty policy, can be obtained by;

sending an email to sales@aptations.com
or faxing your request to 925-245-9203